

Resident and Family Centred Care
Advisory Group



MINUTES

Meeting Date:	March 19, 2019	Meeting Time:	2:00
Chair:	Lauren Richardson (Dietitian)	Meeting Location:	4th Floor lounge
Recorder:	Joanna Johnson (RCM)	Next Meeting Date:	April 23, 2019
Attendees:	Brian (Family-3); Harold (Family-6), Kim W (Director of Quality); Krista (Manager of Nutrition and Environmental Services), Kathy M (Resident Services Coordinator); Sara D (Recreation Therapy); Debbie M (Chaplain); Roisin (PT assistant)		
Regrets:	Ken		

1.0 Welcome and introductions

2.0 Meeting minutes from February 19, 2019 distributed

3.0 Additions to the agenda: Frequency of meetings/feedback on participation

4.0 Business Arising

4.1 Frequency of meetings: Discussion on the day of the week, and if monthly was too often for the meetings. General consensus was that the monthly meeting was good, however, to have more notice for the meetings.

ACTION Kim to post on Facebook page and e-mail when the next meeting will be taking place. Also posters in the elevators advertising when the next meeting is.

4.2 Nutrition Services/Environmental Services updates (Lauren/Krista): Easter Monday will be the Easter meal of ham which will be served at lunch time. Lauren and Krista met with the cooks last week to discuss the increased protein cost and to review some of the meals that were not popular such as smoked fish and lamb stews and remove them from the menu. The summer menu will also be out in a few months which will include more salads, burgers etc. No updates for Environmental Services.

4.3 Recreation update (Sara): Starting to look at the summer outings, and booking the buses for the trip. A company out of Windsor bought Callow buses so there will be more options for the outings. The Recreation department is also starting to plan the summer parties. There was also some discussion about possibly starting up a card club, as there are a few residents who enjoy getting together to plan cards. The recreation/pastoral care surveys have not gone out as of yet, as Angela is still reviewing the survey tool.

4.4 Pastoral Care/Family Support Update (Debbie M): Still continue to have less mass services due to the clergy availability. However, for the Easter schedule, there is clergy availability but no volunteer availability.

ACTION Debbie will put notices on the units asking staff to bring

residents to the services. Kim will also post on Facebook asking for family members assistance.

4.5 Point Click Care Update (Ken/Joanna): So far there are 3 units who are using Point Click Care; the next unit to go live will be the 3rd floor on March 25th. There have only been positive comments so far, the staff really enjoy using the program.

5.0 Round Table:

5.1 Solarium improvement: positive comments about the curtains in the solarium which lets in more light. The only comment was to have matching furniture/chairs in the solarium.

5.2 Outdoor space: there will be a meeting in a couple of weeks regarding redoing the path in the garden with the money that was raised. There was also discussion about putting up signs for no smoking, and people to pick up after their dogs.

6.0 Next Meeting: April 23, 2019

Respectfully Submitted,

Joanna Johnson