

Resident's Council Minutes

Date: January 27, 2020

Present: 11 Residents – all floor represented

Staff:

Amy Parker- Recreation Therapist

Hillary Wellard- Co-Chair

Marisa Doucette- Recreation Therapist

Lauren Richardson- Clinical Dietetic Manager

Angela Berrette- Executive Director

Ken Rehman- Director of Resident Care

Old Business:

1. **Amy followed up with a white board being put somewhere on the mail level to inform Residents and families to events in the building. Location to be determined.**

Management Messages:

1. Angela addressed that Saint Vincent's was mentioned in a news article last week about a family member who had a complaint and was not satisfied about the outcome. Anyone who may have concerns or questions are encouraged to talk to Angela. **Action: no follow up required.**
2. Angela also mentioned that licensing did their bi-annual unannounced drop in in November and we did well. They said we had to address two things: one being that all personal items such as soaps be labelled with the Residents name. And two, they questioned our half doors which management will be looking at in the coming months. **Action: no follow up required.**
3. Angela shared that all the cameras have been installed in the dining rooms and hallways of the facility to ensure safety. **Action: no follow up required.**
4. Lauren spoke about the Valentine's Day lunch which they will be serving chicken cordon blue with roasted potatoes and cheesecake. **Action: no follow up required.**
5. Lauren invited all Residents to attend the Resident Menu Committee Meeting which will be on Thursday February 6th. **Action: no follow up required.**

6. Lauren will be interviewing Residents in the coming weeks about their opinions on dining experience and how we can improve. **Action: Lauren will give update when interviews have been completed.**

Recreation Therapy Programs:

Recreation Programs for the month of October were reviewed, the highlights include:

- a) 1st- Music with Karlene Marie
- b) 3rd- Massages
- c) 4th- Standing Exercises, Mind Matters & Bingo
- d) 5th- Choir Practice & Crafty Cronies
- e) 6th- Menu Committee Meeting & Classic TV Night
- f) 7th- Visit from the daycare kids & Men's Club
- g) 8th- Music with Peggy Gillis
- h) 9th- Art Expression
- i) 10th- Bingo & Hymn Sing
- j) 11th- Standing exercises & Bowling
- k) 12th- Choir Practice & Crafty Cronies
- l) 13th- Tea Social with Greg & The Gang
- m) 14th- Cupids Cart
- n) 15th- Music with Kurtis
- o) 18th- Standing Exercises, music with memory lane & movie night
- p) 19th- Music & Movement, music with patsy roache & crafty cronies
- q) 20th- Mind matters & wheel of fortune
- r) 21st- Visit from the daycare kids
- s) 22nd- Music with Daphne
- t) 23rd- Coloring Social
- u) 24th- Hymn Sing
- v) 25th- Standing Exercises & Resident and family centred care meeting & bowling
- w) 29th- Music with Dan

New Business:

1. Angela spoke about the Christmas parties being hosted in the Chapel this year. Wanted feedback about how people felt it wen- encouraged to contact Angela. **Action: No follow up required.**

Respectfully Submitted, Amy Parker Recreation Therapist