



March 16, 2020

Saint Vincent's remains closed to all visitors, family members and volunteers in addition to non-essential outside contractors or health care providers.

We have no active or confirmed reported cases of COVID-19 among residents or staff. Anyone experiencing symptoms will be tested under the guidance of the medical director of the facility and isolated until the results are received. We will update you on confirmed cases should they arise.

If you would like to speak with your loved one, please call the nursing unit who will do their best to arrange a call. We hope to have the ability for families to contact a resident by Skype or Facetime setup for Tuesday, March 17. If you wish to drop items off to a resident, please call the front desk at 902-429-0550 to arrange a time and we will deliver for you.

Although these are unprecedented times, we have plans in place to assist with operations and ensure we are prepared to meet the needs of residents through the crisis. We currently have no staffing shortages or supply concerns. If you have questions about operational issues, please send a message or call. We are happy to provide details.

We will continue to communicate updates through Facebook and email and have established a SVNH COVID-19 Information line at 902-334-1444 with a recorded message, updated daily.

Family and friends who would like to receive email updates should contact the receptionist or email reception@svnh.ca.