



March 19, 2020

There are no changes to report since yesterday. We are closely monitoring all information from the Department of Health and Wellness and continuing care at NS Health to ensure we are following all updated directives and adhering to safety precautions.

We remain closed to all visitors, family members and volunteers in addition to non-essential outside contractors and health care providers. As hard as it is to stay away, it is the best way to keep the residents safe. We can arrange a phone call or a video chat with a resident; you can drop items off for your loved one and send emails we will print to [reception@svnh.ca](mailto:reception@svnh.ca).

We have no active or confirmed cases of COVID-19 among residents and we have no residents who meet the specifications which would require testing for COVID-19. All staff are self-screening for symptoms, and we screen all those who call in with illness. Of those out ill, we have no staff who have reported being recommended for testing by 811.

We are experiencing no staffing shortages or supply concerns. Our goal is to maintain open lines of communication as we go through this together, so please reach out if you have questions or concerns. You can call our information line at 902-334-1444 or ask to be added to our email group.