



March 20, 2020

We remain closed to all visitors, family members and volunteers in addition to non-essential outside contractors and health care providers. As hard as it is to stay away, it is the best way to keep the residents safe. We can arrange a phone call or a video chat with a resident; you can drop items off for your loved one and send emails we will print to reception@svnh.ca. All requests for a video connection (Facetime, Skype or WhatsApp) should be directed to Marisa in recreation, 902-429-0550 x 119. She is working hard to get all the requests met.

We have no active or confirmed cases of COVID-19 among residents and we have no residents who meet the specifications which would require testing for COVID-19. All staff are self-screening for symptoms, and we screen all those who call in with illness. Of those out ill, we have no staff who have reported being recommended for testing by 811.

We are experiencing no staffing shortages or supply concerns. As directed by the Chief Medical Officer of Health for Nova Scotia, we have closed our hair salon effective immediately.

Our goal is to maintain open lines of communication as we go through this together, so please reach out if you have questions or concerns. You can call our information line at 902-334-1444 or ask to be added to our email group.

Unless there is a change in our status over the weekend, our next update will be posted on Monday, March 23, 2020.