



June 12, 2020

Our phone is ringing off the hook! On Wednesday the Province announced that beginning Monday, June 15<sup>th</sup>, the restriction on visitation in long-term care facilities is being relaxed to allow for outdoor visiting if physical distancing and other safety measures are in place.

Saint Vincent's is working hard to determine how to best provide visiting opportunities within the limitations imposed. With 149 residents and their many loved ones all wanting to reconnect, visitation requires that we have our protocols and policies established to ensure all necessary safeguards are met before we begin.

Like many homes, we are not able to start on Monday but anticipate [our first day for visiting to be June 22<sup>nd</sup>](#). Please note that we are **not yet booking appointments**. We will not be able to accommodate any visits prior to this date and ask that you do not come to the property until you have a scheduled appointment. Additional information will be forthcoming next week on how to book an appointment.

Details so far with more to come next week:

- Visits will be 20-minutes in duration, outdoors and with strict physical distancing.
- There will be a maximum of 2 visitors per resident (decided by the resident and SDM).
- Visitors will be screened and must be asymptomatic.
- Visitors must wear a medical/surgical mask. No fabric masks.
- Every resident will be given an opportunity to have a family visit before a second visit can be scheduled.

There was some miscommunication on the opportunity to send flowers for Father's Day. We have once again partnered with Flower Trends on Quinpool Road. Place an order with them (only them and by phone only) by Wednesday, June 17<sup>th</sup> and they will drop the arrangements or cut flowers off on Friday. This controls the number of delivery people on-site and allows us time to sanitize the flowers before delivery to the resident. We will not accept deliveries from other vendors.

Thank-you for your patience, understanding and support.

Angela