

June 17, 2020



Dear loved ones of residents living at Saint Vincent's Nursing Home,

Re: Appointment to Visit a Resident

We are very pleased to let you know that Saint Vincent's Nursing Home will be ready to allow outdoor visitation starting on Monday, June 22nd. All visitations will be by **APPOINTMENT ONLY**. Appointments can **ONLY** be booked by the **Substitute Decision Maker** of the resident.

We know our residents and families are eager to see their loved ones. While we cannot allow physical contact yet, we are looking forward to supporting in-person visits in the designated area on the patio outside of the Windsor Room. The residents will stay in the Windsor Room which will have the door opened. A 6-foot table will be between the visitor(s) and the resident to ensure social distancing is maintained. Visitors must wear a medical mask and will be responsible for providing their own. If you cannot find a medical mask, a fabric mask may be used until a medical mask has been sourced.

Appointment can be scheduled starting on Thursday, June 18th after 9 AM by calling the Resident Services Coordinator, Kathy MacDonald at 902-429-0550 ext. 113. All visits will be a maximum of 20 minutes so that we may accommodate as many visits as possible. Outdoor visitations will be available only to residents who are not required to self-isolate and who are not demonstrating signs or symptoms of COVID-19. Visitors will be pre-screened via a questionnaire when an appointment is booked and once again prior to your visit with your loved one.

Please note that only two people can visit a resident at a time. You will be required to follow our procedures for outdoor visits, which is based on direction from the Department of Health and Wellness and the Chief Medical Officer of Health. Specific instructions will be provided to you when your appointment is booked.

When you arrive for your visit, we ask that you please remain in your car. A staff member will greet you with further direction.

In-facility visitation within Nova Scotia long term care homes remain closed to non-essential visitation, except for compassionate reasons.

If you would like to drop off some summer clothing for your loved one, you may book an appointment with the Resident Services Coordinator, Kathy MacDonald at 902-429-0550 ex: 113. These appointments will be on Fridays only at a mutually agreed upon time.

We look forward to seeing you again.

Sincerely,

Angela Berrette
Executive Director