

October 6, 2020



Medical Appointments

Residents now have the option of attending **non-urgent medical appointments in the community**. In order to safely manage these appointments, the following guidelines, based on the directives provided by Public Health, are in place.

SCHEDULING

- Contact nursing staff in advance to arrange a pickup and drop off time.
- You will be pre-screened, and details of the appointment must be provided.
- Only residents who are not required to self-isolate and are not demonstrating signs or symptoms of COVID-19 or other illnesses will be granted leave for medical appointments.

TRANSMISSION PREVENTION

- Residents and their families/support person are required to abide by physical distancing requirements.
- Wear a mask (medical for the resident and non-medical for the support person) while at the appointment/destination, according to the requirements of the destination.
 - Medical masks will be provided to residents by Saint Vincent's Nursing Home for accessing the community.
- Residents are encouraged, but not required, to wear medical masks while in private transportation.

PICK-UP / DROP-OFF

Residents are to be picked up and dropped off at the parking spot by the vestibule.

Before you pick up your loved one you **MUST**:

- Arrive at your scheduled time and wait for your family member to be escorted to the vestibule.
- Undergo screening by a staff member for signs and symptoms, travel and potential exposure to COVID-19 in the past 14 days.
- Confirm that you understand the possible impacts of COVID-19 and the importance of physical distancing and hand hygiene to prevent unknowingly transmitting the virus to your loved one.

After the appointment you **MUST**:

- Return at the scheduled time. If this is not possible, please notify the receptionist.
- Do not enter the facility. You will be met at the door and the resident will be returned to their unit.
- Report any issues with physical distancing or masking when at the appointment.
- Should you become ill in the two weeks following time spent with the resident, you must contact 811 for screening and assessment for testing. Should you test positive for COVID-19, you must inform Public Health during their investigation that you have spent time with a resident of Saint Vincent's.

Your support as we continue our efforts to keep residents safe is appreciated. If you have questions or concerns, please let us know.