

November 20, 2020

COVID-19 update



Dear residents, family & friends,

As we face the reality of a second wave in Nova Scotia I wanted to share details on our current response to COVID-19. We are hopeful that with your help, we will once again keep the virus out of Saint Vincent's.

Under the guidance of the Medical Officer of Health, we continue to update our policies and procedures to meet the directives and are actively taking steps to protect the community at Saint Vincent's such as:

- Everyone entering our facility is actively screened and asked if they have reviewed the list of possible exposure locations.
- We increased the frequency of high-touch cleaning and disinfecting.
- We cohort staff and residents to minimize the number of interactions when possible.
- We have separated seating spaces and encourage physical distancing.
- We are testing groups of employees who are asymptomatic to verify they are negative for COVID-19.
- Monitor the daily updates and community status in relation to our practices with visiting and offsite visits to review the risk level.

The frequency of our communication will start to increase again as we monitor the environment at the facility and in the community. We will provide updates as information relevant to Saint Vincent's occurs. In the case of an outbreak at Saint Vincent's daily updates will be provided.

Communication on the organization and overall status will be released by my office. Messages will be sent by email, posted on Facebook as well as the dedicated COVID-19 page on our website at www.svnh.ca, and recorded on our information phone line 902-334-1444. As always, the floor staff are the best source of information on the care of your loved one. Please provide your email address for you or any family member who would like to receive our COVID-19 updates to Nancy Maguire at nmaguire@svnh.ca.

In addition, we will host a virtual meeting on **Friday, November 27th at 2:00 pm** for all current family and friends. See Zoom link and agenda below.

If you are planning to come in for a visit, please go through the screening questions and if there is any doubt as to whether or not you feel well, or if you have been near someone who tested positive for COVID-19, we ask that you err on the side of caution and stay home.

As always if you have any questions or concerns please leave a voice message on our information line 902-334-1444 and a member of the leadership team will return your call.

Stay safe.

A handwritten signature in black ink that reads "Angela Berrette".

Angela Berrette