



February 23, 2021

We are no longer quarantining items dropped off for residents and have adjusted our protocols on perishable items.

Designated caregivers can bring items directly to the resident room. Visitors (Windsor Room) can bring items to visit and we will deliver for you. We will still accept dropped off items to the vestibule for delivery.

We can't store items in the unit fridges but perishable items that residents keep in their room (such as homemade cookies or fudge) are once again okay.

We ask that those visiting in the Windsor Room not bring treats for the visit. Instead, we will bring the items to the unit after the visit. Unfortunately, the staff monitoring the visits are not able to address if food is appropriate food for the residents (such as diet, texture or allergens) or mitigate choking issues. It is safest to have residents eat on the unit.