

Resident and Family Centred Care  
Advisory Group



MINUTES

<b>Meeting Date:</b>	March 16, 2021	<b>Meeting Time:</b>	2:00
<b>Chair:</b>	Lauren Richardson (Clinical Dietetic Manager)	<b>Meeting Location:</b>	Via Zoom
<b>Recorder:</b>	Joanna Johnson (RCM)	<b>Next Meeting Date:</b>	TBD
<b>Attendees:</b>	Ken (Director of Resident Care); Angela Berrette (Executive Director); Kim (Director of Quality and Education); Janie McKinnon (family member on 6 <sup>th</sup> floor); Debbie Coombs (RCM); Kathy MacDonald (Resident Service Coordinator); Peter (family member from 6 <sup>th</sup> floor); Mel (family member from 6 <sup>th</sup> floor); Carol (family member from 5 <sup>th</sup> floor); Carolyn (family member from 4 <sup>th</sup> floor); John McDonald (Maint. Manager); Richard (family member from 2 <sup>nd</sup> floor)		
<b>Regrets:</b>			

1.0 Welcome and introductions

2.0 New Business

- 2.1 **Covid 19 Update:** 121 of the residents have received both doses of their vaccinations, and approximately 140 designated caregivers have also received their 2<sup>nd</sup> dose. We still continue to have the COVID swabbing every two weeks.
- 2.2 **Research Project:** SVNH is part of a COVID research project to examine the effects of the vaccine in the frail population. 57 of our residents are part of the research project which involves bloodwork prior to the vaccine, and then at regular intervals post vaccination.
- 2.3 **Licensing Update:** The Department of Health and Wellness completed their comprehensive inspection which takes 1.5 days to completed. There were a few deficiencies that we need to have an action plan completed by the end of March.
- 2.4 **Capital Project:** John discussed some of our projects that SVNH has been funded for which included replacing our front doors, and the glass in the vestibule; new humidifier; 5<sup>th</sup> floor bathrooms being renovated; new cladding on the parapet. We have also been funded for new dining room furniture which will be ordered shortly. The Gift from the Heart partially raised money for a new bus for outings, and the foundation provided the remainder of the money required to purchase the bus. This will allow us to have more outings with the residents.
- 2.5 **Resident/Family Satisfaction Survey:** approximately 25% of the residents completed the survey which will be discussed with the leadership team, and develop action plans to address the areas of improvement. Some of the feedback was that care isn't consistent at the weekend; meal choices; pastoral care activities etc.
- 2.6 **Volunteers in building:** at the moment we haven't brought volunteers back. During flu season, they need to be vaccinated in order to volunteer. Once more of the community is vaccinated then we will bring in volunteers, as well as, listening to the provincial guidelines for same.

3.0 Next Meeting: in April/May 2021

Respectfully Submitted,

Joanna Johnson